4 Ways to Optimize Your Phone for Zillow Flex

- Update iOs/OS
  - Apple: Settings > General > Software Update > Install Now
  - Android: Settings > System > System Update

- Other general phone settings
  - Turn off Focus Status (Settings > Focus > Focus Status > OFF)
  - Turn off Low Battery Mode (Settings > Battery > Low Power Mode OFF)

- Update Zillow Premier Agent App (ZPA App)
  - Sign out of the ZPA App, then uninstall and reinstall
  - In ZPA App, go to More on the bottom right, then the Gear icon
    - Make sure Push Notifications and Microphone are turned ON
    - Select Enhanced Connection Calls
    - Make sure those two toggle switches are ON

- Update phone settings relating to ZPA App
  - Apple: Settings > Premier Agent App
    - Make sure Cellular Data and Microphone are turned ON
    - Select Notifications
      - Banner Style marked Persistent
      - Show Previews set to Always
      - Notification Group shows Automatic
  - Android: Settings > Premier Agent App
    - Notifications set to Allowed
    - ZPA App has permission to use everything that it might need to facilitate a call (don't need Camera or Location, but everything else should be Permitted)